



# True Direction Travel

TAILOR-MADE VACATIONS - INSPIRED BY YOU

## SERVICE AGREEMENT

Thank you for selecting True Direction Travel for your upcoming travels. You have selected the \_\_\_\_\_ package for your travel arrangements. The services included with this plan are listed on page two of this document. The cost for the plan is \$\_\_\_\_\_ due at the time of the travel proposal. This fee is non-refundable and does not apply towards the cost of travel services. Any change in scope of services may result in additional fees. Changes or cancellations will incur a fee of \$\_\_\_\_\_.

This agreement is specific to the following itinerary and travelers:

Lead Traveler: \_\_\_\_\_  
Additional Travelers: \_\_\_\_\_  
Travel Dates: \_\_\_\_\_  
Destination: \_\_\_\_\_  
Supplier(s): Airline, Hotel, Cruise, etc. \_\_\_\_\_

\_\_\_\_\_  
Travel Advisor's Name

\_\_\_\_\_  
Traveler's Name

\_\_\_\_\_  
Travel Advisor's Signature

\_\_\_\_\_  
Traveler's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date



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	\$250	\$150	\$80	\$50
Service Plan	<u>Inspired Itineraries</u>	<u>Preferred Services</u>	<u>Travel Essentials</u>	<u>Executive Assistance</u>
True Direction Travel Advisor Services <ul style="list-style-type: none"> <li>Comprehensive consultation session</li> <li>Comparative assessment and cost analysis</li> <li>Representation on your behalf to travel suppliers</li> </ul>	✓ Up to 4 recommendations ✓	Up to 3 recommendations ✓	Up to 2 recommendations ✓	Up to 2 recommendations ✓
Air travel support <ul style="list-style-type: none"> <li>Flight recommendations, including route analysis and cost comparison</li> <li>Seats and special requests</li> <li>Management of schedule changes per airline or weather impact</li> </ul>	✓ ✓ ✓	✓ ✓ ✓	✓ ✓ ✓	✓ ✓ ✓
Hand-selected Hotels, Resorts and Cruises <ul style="list-style-type: none"> <li>Preferred Amenities &amp; Upgrades <i>where available</i></li> <li>Cruise &amp; Land Packages</li> <li><i>Cruising Plus</i>: pre/post hotels, ground transportation, shore excursion advice</li> </ul>	✓ ✓ ✓ ✓	✓ ✓ ✓	✓	✓ ✓
Seamless Ground Transportation <ul style="list-style-type: none"> <li>Rail and Rental Car</li> <li>Shared Airport Transfers</li> <li>Private Transportation Arrangements</li> </ul>	✓ ✓ ✓	✓ ✓	✓	✓ ✓
Travel Insurance <ul style="list-style-type: none"> <li>Claim Assistance</li> </ul>	✓ ✓	✓	✓	✓
Itinerary customization <ul style="list-style-type: none"> <li>Sightseeing Guide (pdf)</li> <li>Personalized sightseeing arrangements: Shared/Private Tours and Excursions</li> <li>Dinner, spa, or golf reservations</li> </ul>	✓ ✓ ✓	✓		
Personalized travel itinerary <ul style="list-style-type: none"> <li>PDF</li> <li>Mobile Travel App</li> <li>Spiral bound color hardcopy documents</li> </ul>	✓ ✓ ✓	✓	✓	✓
Client changes or cancellations	✓	✓	+\$50	+\$30
Multi-stop itineraries	✓	✓	+\$30	✓